



CSi Website Terms of Use

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Purpose. These Terms govern access to and use of the Certification Solutions International Pty Ltd website, including its certificate-verification function, downloadable material, enquiry forms and other online services. They are intended to protect the integrity of CSi certification information while allowing legitimate users to verify and understand it.

1. About these Terms

By accessing or using the Website, you agree to these Terms. If you do not agree, you must not use the Website. These Terms do not replace a certificate, certification agreement, scheme rules, applicable standard, regulatory requirement or law.

CSi may publish additional conditions for a particular online service. If those conditions conflict with these Terms, the service-specific conditions apply to that service to the extent of the conflict.

2. Definitions

- CSi, we, us or our means Certification Solutions International Pty Ltd (ABN 49 123 368 650).
- Website means csi-certification.com and any CSi-controlled webpage, certificate register, form, file or online service made available through it.
- Content means text, data, documents, images, certification information, trade marks, logos and other material made available through the Website.
- User or you means any person who accesses or uses the Website.

3. Permitted use

You may access and use the Website for legitimate business, regulatory, specification, purchasing, certification-verification and general information purposes. You may download or print material where the Website expressly allows it, provided that you retain all notices and do not alter or misrepresent the material.

4. Certificate verification and register information

The certificate-verification function is provided to help users confirm limited information about a CSi-issued certificate. Searches may be restricted to the complete, exact certificate number. A successful result may display only:

- certificate number;
- licence-holder name;
- certification scheme;
- certified standard or standards;
- current status, such as Current, Suspended, Withdrawn or Expired;
- issue and expiry dates; and
- the date the register was last updated.

A search result verifies only the identified certificate and the information displayed at the time of the search. It must be read together with the certificate's scope, conditions, status and any applicable scheme or regulatory requirements. It does not establish that a product is suitable for every project, installation, jurisdiction or intended use.

If a certificate is not found, check that the complete certificate number has been entered correctly. If verification is still required, contact CSi and include a copy of the certificate. A result not appearing in the search does not, by itself, establish that a document is fraudulent.

5. Responsible use of CSi information

CSi certification-status information is provided to help users make informed decisions about the validity and current status of a CSi-issued document.

Unless CSi has given prior written authorisation, you must not:

- use bots, crawlers, scrapers, bulk-download tools, data-mining systems or other automated technologies to access or collect Website information;
- circumvent rate limits, bot protection, access controls or other technical safeguards;
- systematically compile, copy, republish, commercially redistribute or incorporate Website information into another register, database, directory, product or service;
- use Website information to identify, profile, solicit or target CSi clients or licence holders for competitive marketing or transfer activity;
- use Content to build, train, evaluate or improve an artificial-intelligence or machine-learning system; or
- alter, conceal or remove a status, scope, qualification, copyright notice or other material part of the Content.

CSi may monitor use of the Website and may restrict or block access, preserve relevant records and take appropriate action where information or services are accessed, collected, reproduced or reused without authorisation.

6. Intellectual property and certification marks

Unless otherwise stated, CSi owns or is licensed to use the Content and the intellectual-property rights in it. No right to use a CSi certification mark, scheme mark, accreditation symbol, third-party logo or other protected material is granted merely because it appears on the Website.

Certification marks and references to certification may be used only by authorised parties, within the certified scope, and in accordance with the applicable certificate, scheme rules, licence conditions and written directions. You must not reproduce a certificate, mark or Website extract in a way that is false, misleading, incomplete or likely to imply certification that has not been granted.

7. Enquiries and material submitted to CSi

Information submitted through an enquiry form must be accurate and must not contain unlawful, malicious or third-party confidential material that you are not authorised to provide. Submitting an enquiry does not create a certification agreement, guarantee acceptance of an application or constitute certification advice for a particular product or system.

8. Privacy, security and access records

CSi handles personal information in accordance with its Website Privacy Policy (CDPOL_027) and applicable privacy law. The Website may use essential cookies, server logs, security tools and similar technologies to operate forms and services, detect misuse, apply rate limits, investigate security events and protect certificate information.

Any non-essential analytics or marketing technology should be described in the Website Privacy Policy and, where required, used only after an appropriate notice or consent choice has been provided.

9. External websites and third-party material

Links to external websites are provided for convenience and do not necessarily constitute endorsement. CSi does not control external content and is not responsible for its availability, accuracy, security or terms. Third-party trade marks remain the property of their respective owners.

10. Accuracy, currency and availability

CSi takes reasonable care in publishing Website information, but online material may be incomplete, superseded or temporarily unavailable. Users must confirm current certification status and applicable requirements before relying on the information for a material decision. CSi may correct, update, restrict, suspend or withdraw Website content or functionality without notice where reasonably necessary.

11. No certification or professional advice created by Website use

Accessing the Website, downloading a document, receiving general guidance or submitting an enquiry does not certify a product, service, process, person or management system. Website information is general in nature and is not legal, engineering, regulatory or other professional advice. Users remain responsible for obtaining advice appropriate to their circumstances.

12. Liability and statutory rights

Nothing in these Terms excludes, restricts or modifies a guarantee, right, remedy or liability that cannot lawfully be excluded, including any applicable rights under the Australian Consumer Law.

Subject to those non-excludable rights and to the extent permitted by law, CSi does not warrant that the Website will always be uninterrupted, error-free or suitable for a user's particular purpose, and is not responsible for loss caused by relying on Website information without checking its currency, scope and applicability.

13. Restriction or termination of access

CSi may restrict, suspend or terminate access to all or part of the Website where reasonably necessary to protect security, personal information, certification integrity, intellectual property, service availability or compliance with these Terms or the law.

14. Changes to these Terms

CSi may amend these Terms from time to time. The current version and its effective date will be published on the Website. Continued use after publication of an amended version constitutes acceptance of the amended Terms to the extent permitted by law.

15. Governing law

These Terms are governed by the laws of New South Wales, Australia. The parties submit to the non-exclusive jurisdiction of the courts of New South Wales and courts entitled to hear appeals from them.

16. Contact CSi

For questions about these Terms, authorised data use, certificate verification or suspected misuse of CSi information, contact:

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